

Quest Nova

Microsoft 365 management software that simplifies control of complex, multi-tenant IT environments

When it comes to Microsoft 365 tenant management, you face several challenges due to the multiple workloads, admin consoles and data sources. Managing multiple Microsoft 365 tenants, often the result of mergers and acquisitions, is a particular challenge, especially when each runs various workloads, including Exchange, One Drive, SharePoint and Teams. To find success, you need to reduce complexity, boost user adoption and gain deeper operational visibility and control across your environment.

Quest Nova is Microsoft 365 management software that helps you simplify the management of large, complex, and multi-tenant environments. With integrated services such as reporting, delegation and policy control, Nova makes it easier and more efficient for you to maximize the return on your Microsoft cloud investment. Whether you have one tenant or thousands, Nova helps you:

- Transform insights into action from a single SaaS platform
- Gain deeper visibility and control of your environment
- Remove a significant load from IT

Reporting and analytics

With more than 100 customizable Microsoft 365 reports and dashboards, you can make fast decisions and manage your licenses, user adoption, mail flow, security settings, permissions, storage optimization and much more. You'll be able to drill down based on Active Directory attributes, visualize data with charts and heat maps, and correlate data from Teams, SharePoint Online, Exchange Online, Yammer and the native audit log.

Delegation and policy control

Nova provides granular delegation and policy control for Microsoft 365, enabling you to assign pre-defined

“I do find the Quest Microsoft 365 Service Status report very useful. It not only allows us to see what issues are affecting our tenant at any given time, but also gives the history of issues.”

Vincent, User Environment IT Expert, Limagrain

Benefits:

- Manage multiple Microsoft 365 tenants from a single platform
- Simplify management of licenses, user adoption, mail flow, security, permissions, storage and more
- Enhance delegation and policy control for Microsoft 365 with pre-defined roles for specific users
- Accelerate Microsoft 365 user adoption with granular usage reports
- Eliminate over-purchasing or under-utilizing Microsoft 365 licenses with visibility into unassigned licenses
- Monitor performance and availability of the global Microsoft 365 service proactively
- Reduce the time required to diagnose and resolve level 1 help desk calls
- Protect Microsoft 365 environments with detailed auditing, alerting and policy exception reports

roles and responsibilities to specific users, such as help desk operators, country-level administrators, or even end users – setting boundaries far more precise than native delegation. Nova also includes policy-based automation for authorization, service configuration and license assignment.

By integrating crucial management areas covering many use cases into one platform, Nova transforms insights into action.

License lifecycle management

Quest Nova combines reporting, delegation and policy management tools to help IT, finance and business units tackle the Microsoft 365 license management problems of over-purchasing and under-utilization. With clear and immediate visibility into unassigned licenses, you can drive adoption, reassign where needed and reduce cost.

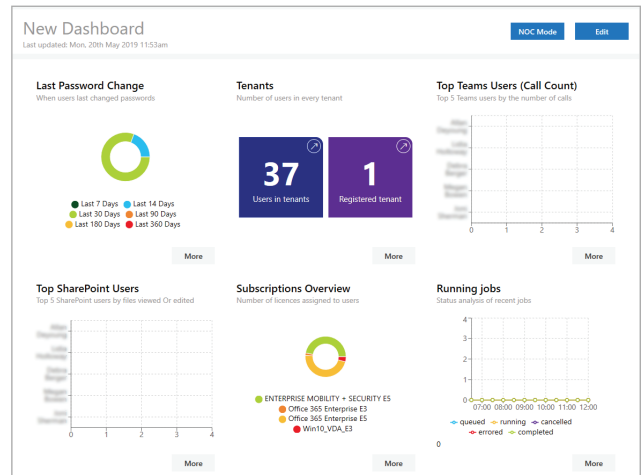
Service health monitoring

Quest Nova watches the performance and availability of the global Microsoft 365 service network so you don't have to – proactively alerting you of potential problems, spotlighting possible root causes and keeping you fully informed of how incidents impact your users. Nova will also keep watch on your network and compare results to help pinpoint and isolate issues, including Teams voice quality, Exchange Online connectivity, OneDrive uploads/downloads, Active Directory Federation Services connectivity and URL-based monitoring for load balancers, mobile device management and other endpoints.

Security and audit reports

Protect your Microsoft 365 environment with detailed auditing, alerting and pre-defined policy

exception reports. Unlike the native Microsoft 365 audit log, Quest Nova combines security and audit data with reports on current permissions, access levels, Teams membership, user licenses and group memberships, giving you a complete picture of user and administrator activity across all tenants so you can detect and investigate potential threats.



Quest Nova Microsoft 365 management software provides integrated services from a single SaaS platform, enabling you to gain deeper visibility and control of your environment.

SYSTEM REQUIREMENTS

Datcenters

- Datcenters are available in the **US and EMEA** regions.

Browsers

The latest version of the following browsers (desktop, not mobile) are supported: **Chrome, Edge, Firefox, Safari**

About Quest

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Microsoft 365 migration and management, and cybersecurity resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.